

**Warranty terms and conditions
for the Authorised ECOROTE Distributor**

1. The Manufacturer provides a quality guarantee for the device described in these warranty conditions, provided that the warranty is granted for the whole device, excluding the inverter.
2. The warranty period is ~~60/120~~ * months from the date of purchase of the device directly from the Manufacturer, from the Manufacturer via the Authorised Distributor, or from the date of purchase from the Authorised Distributor, but no later than ~~66/126~~ * months from the date of purchase of the device by the Authorised Distributor from the Manufacturer.
3. The warranty period shall in no case be extended.
4. During the warranty period, the Producer undertakes to send spare parts or the whole turbine free of charge to remove the defect, provided that the defect existed at the time of purchase of the device by the Buyer / Distributor or resulted from a reason in the device at the same time.
5. The condition for considering the guarantee is to report the defect by the Buyer. The defect must be reported together with a properly filled out warranty card and proof of purchase immediately upon discovery, but not later than within 14 days of its discovery, under pain of loss of rights under this warranty.
6. The Authorised Distributor is obliged to arrive at the scene within 7-30 working days of the date the Authorised Distributor received the information about the defect. The removal of defects will take place within a further 30 working days, unless, for technological reasons or for reasons beyond the control of the guarantor, repairs within this time limit are not possible.
7. The cost of the Authorised Distributor's access to and from the place where the turbine is located, or transportation of the damaged device or its parts to and from a place where the distributor is able to conduct the necessary repair, is on the part of the Authorised Distributor.
8. The Buyer is obliged to immediately examine the purchased item, and in particular, to visually check the construction of the device i.e. structural cracks, loosened connections, and the like.

9. The device is no longer warranted due to:

- damage resulting from improper use not in accordance with the instruction manual
- maintenance by non-authorized companies for service authorised by Hipar Sp. z o.o.,
- unauthorized repairs or changes to the device,
- claims of damage resulting from accidental or deliberate acts of third parties.
- damage resulting from a failure to stop the turbine prior to weather anomalies such as storms, extreme storms, gusty winds, tornadoes, hurricanes etc.

10. In case of atmospheric anomalies, the condition of the turbine should be checked, or if it threatens the safety, the turbine should be immobilized and the situation reported to the Manufacturer or Distributor. Failure to do so may void your warranty.

11. The Manufacturer shall not be liable under the guarantee if the holder of the warranty does not provide the guarantor with access to the device or the area on which it is located includes the area of war conflicts.

*delete as inappropriate

Device name _____
Serial number _____
Date of purchase of the goods _____
Seller Name _____

Manufacturer:

Hipar Sp. z o.o.
Wola Rafałowska 191a
36-017 Błędowa Tyczyńska

